

District News

fall/winter 2006

Newsletter of
Pebble Beach
Community
Services District



Fire protection and
emergency medical services

Wastewater collection,
treatment and recycling

Recycled water storage
and distribution

Garbage collection,
disposal, and recycling

Supplemental law
enforcement



FREE GUARDIAN CALLING:
peace of mind that
loved ones are safe

The "Reverse 911" system has a Guardian Calling feature which allows interested residents to receive check-in calls on pre-defined days and times to confirm to their loved ones or guardians that they are okay. If the recipient does not answer or press the proper pin code, the system automatically notifies two pre-designated contact people.

It's easy to register for free Guardian Calling online at www.pbscd.org, or please call us at 373-1274.

Reverse 911 alerts residents during July wildfire

When a wildland fire flared up on July 21 near Poppy Hills, the Pebble Beach Community Service District's new "Reverse 911" system was put to the test—and passed with flying colors. The automated emergency telephone notification system was able to call 750 residents near the fire within 15 minutes of message launch to let them know the fire was no longer a danger to their homes.

"We heard all the sirens and knew something was going on," said Spencer Thompson, who lives near the fire site with his wife Evelyn. "It was a relief to get the call letting us know the fire was under control." District staff can record emergency messages on the Reverse 911 system and send them to specific residents in any section of the Forest using the PDCSD's computerized mapping technology.

Mr. Thompson, a former board member of Del Monte Forest Property Owner's Association, says that he has closely followed the work of the District over the years. "Our District has services you won't find in other local cities," he said. "It's reassuring to know that when there's an emergency they can call the people who need to know, without alarming everyone."

We've got you covered!

District and state work together for quick fire response

Fire crews were able to contain the July 21 Del Monte Forest vegetation fire within a half hour of its discovery, thanks to coordinated effort and the many enhancements the District has made to fire roads and response protocols.

Water from the newly renovated Forest Lake Reservoir (see article, page 2) was especially crucial in putting out the flames. A firefighting helicopter made 22 trips between the reservoir and fire to dump thousands of gallons of water on-site. Previously, helicopters had to fly further to dip water from the ocean, adding precious minutes to response time. The reservoir allows up to 12 extra water dumps per hour, which allowed crews to contain the fire to less than one half acre. Investigators believe the fire was caused by unextinguished smoking material. District fire crews also extinguished four smaller vegetation fires in July. (cont. on page 3)



Forest resident Spencer Thompson points out the direction of the July wildland fire from his front yard. He and his wife Evelyn were relieved to get the Reverse 911 call confirming that people and homes were not in danger.





Pebble Beach Community Services District is a multi-purpose local government voted into existence by Del Monte Forest residents on July 1, 1982.

PBCSD administrative office
(831) 373-1274
3101 Forest Lake Road,
Pebble Beach, CA 93953

Garbage collection and recycling
Carmel Marina Corp: 384-5000

Sewage back-ups: 373-1274

Fire and medical emergencies
call 911

PBCSD Board of Directors

President	Gary D. Hornbuckle, Ph.D
Vice President	Rick D. Verbanec
Director	Jeffery B. Froke, Ph.D
Director	Leo M. Laska
Director	Gerald F. Verhasselt
General Manager	Craig E. Anthony

 **Find the District newsletter and other info at www.pbcسد.org**



The Forest Lake Reservoir stores recycled water for irrigation and firefighting, and also helps protect habitat in the Carmel River and ocean.



The District's sewer line replacement project uses a non-invasive "pipe bursting" technique that does not require tearing up roadways.

Sewer pipe replacement will prevent back-ups

A \$500,000 project is underway to replace 5,000 feet of old clay sewer mains with new polyethylene pipelines—without digging any trenches in roadways. The trenchless method uses a mechanical burster to split the old pipe while simultaneously pulling a new plastic pipe in its place. The finished

product is a pipeline with joints as strong as the pipe itself, which eliminates water or root intrusion for a useful life of 50 to 100 years.

PBCSD has 77 miles of sewer mains in the Del Monte Forest, much of it clay pipe installed over 50 years ago. Clay pipe tends to crack at joints and lateral house connections, which allows root intrusion, particularly during the dry season when plants need water. Roots can block and break sewer lines, causing overflows. The District capital improvement program allows for replacement of about one mile of pipeline each year. Approximately ten percent of clay lines have been replaced over the past 15 years.

If you see wastewater overflowing from a sewer pipe or have a back-up at home, please contact the District at 373-1274—our maintenance department will inspect your property at no cost.



A helicopter releases water siphoned from Forest Lake reservoir during the project's dedication in September (see a video of the demonstration at www.pbcسد.org). The technique was crucial in extinguishing a July wildland fire in the Forest.

Property owners can rest easier...

Forest Lake Reservoir Project: good for fire safety and the environment

The Forest Lake Reservoir retrofit was recently completed at a cost of \$12.7 million to increase recycled water storage capacity to meet peak irrigation demands. The project was financed

by proceeds from the Pebble Beach Company's water entitlement sales, purchased by participating Forest property owners who needed water to build or remodel. The reservoir has a storage capacity of 105 million gallons, equal to the annual water use of over 1,000 homes!

The reclamation project protects the environment by reducing demands on the Carmel River, and by using treated wastewater for irrigation instead of discharging it into our sensitive Carmel Bay. In addition, Carmel Area Wastewater District uses some of the recycled water to recharge the Carmel River lagoon, which helps endangered steelhead and other riparian species. Water in the reservoir is also crucial for firefighting in the Forest and was used to extinguish a wildland fire in July (see story page one).

The CAWD/PBCSD Wastewater Reclamation Project has been in service since 1994 and since then has delivered over 2.6 billion gallons of irrigation water to all seven golf courses, Stevenson School athletic fields, and other recreational areas.

More good news

Advanced life support twice as fast in the Forest!



The District staffs a paramedic around-the-clock to augment county ambulance service in the Forest. District firefighters also deliver basic life support for residents.

While the Monterey County contract standard for ambulance response time is eight minutes 90 percent of the time, the District determined that this was difficult to achieve in the Forest. To ensure quick life-saving care for residents, the District has a separate contract with Westmed Ambulance Company (the County's provider) to staff one paramedic around-the-clock at the District's main fire station.

Westmed also benefits from the arrangement because having a staffperson stationed in

Pebble Beach allows them to adhere to county contract response times and avoid penalties. Because of this mutually beneficial arrangement, Westmed partially finances the Pebble Beach paramedic so the District's contract cost is at a reduced fee. Del Monte Forest residents are the real winners, because the District paramedic is able to deliver essential emergency care within four minutes on average—that's half the required county response time!

We've got you covered!

Fire safety (from page one)

Top-notch staff and equipment ensure safety

Together, the District and the California Department of Forestry and Fire Protection (CDF) provide an impressive level of firefighting expertise and equipment to safeguard people and property in the Forest. Pebble Beach is classified as a State Responsibility Area which requires CDF to provide *wildland* (vegetation) fire protection during the summer. The District, on the other hand, is the provider of *structural* fire protection and emergency medical services. PBCSD fulfills this responsibility by contracting with CDF to operate District fire equipment and provide management services.

The District owns and finances two fire engines at District Headquarters, each staffed by three CDF career firefighters at all times. In addition, we jointly own and finance one engine at the Carmel Hill Fire Station (just inside the Highway One gate) with our neighboring Cypress Fire District. CDF also staffs two of its wildland fire engines at the Carmel Hill station during summer. Together, the PBCSD and CDF provide a single, efficient firefighting department that fulfills the missions of the District and the State to protect people, property and wildlands in our beautiful Del Monte Forest.



Together, The District and CDF provide quality firefighting services to protect people, property and wildlands in our beautiful Del Monte Forest. Shown are firefighters Mario Ruiera (left) and Mike Vasquez.

PBCSD Medical Aid Response Times

July 1, 2006 to September 30, 2006

	Ambulance	Fire Dept.	Fire Dept. Paramedic
Average Response/Minutes	9	4	4
Maximum Response / Minutes	19	8	8
Late Response Percentage	15.6%	0.0%	0.0%
Total Medical Responses	92	103	95

Call 911—not the fire department—for all medical and fire emergencies.



PBCSD Fire Department Responses

July 1, 2006 to September 30, 2006

Fires	
Wildland (vegetation)	7
Vehicle	1
Structure	2
Refuse	0
Total Fires	10
False Alarms	23
Public Service Assist.	13
Smoke Check	7
Vehicle Accidents	9
Total calls	62

You asked for it—you got it!

Forest is now safer for pedestrians and motorists



After a Community Survey on Traffic and Safety Issues showed that speeding and reckless driving was a top concern for residents, the District contracted with California Highway Patrol (CHP) to increase enforcement in the Forest.

With support from Del Monte Forest Property Owners (DMFPO), the District Board allocated \$135,000 from current revenue to contract CHP for enforcement, so there is no additional cost to residents. The allocation also purchased four radar speed display units

which are rotated between traffic hot spots. The units provide vehicle speed feedback to drivers and collect speed data for analysis.

Another top concern in the PBCSD/DMFPO safety survey was property vandalism. Incidences have significantly decreased in the Forest since the Monterey County Sheriff's Department has aggressively pursued these cases over the last six months. The District will consider augmenting Sheriff's Office staffing if vandalism increases again.

Free extra garbage services for Pebble Beach residents

Besides paying the lowest cost garbage pick-up fee in the area, Pebble Beach residents can also take advantage of two extra services *at no additional cost!*

1. Free Pickup or Return of Containers:

Your containers can be picked up at a location on your property, *or* if you roll them to the curbside, they can be returned to a location on your property within 100 feet of the roadway free of charge. If you need *both* pick-up and return service, our contracted provider Carmel Marina Corporation (CMC) can provide it for a small monthly fee (see below).

2. Quarterly clean-up weeks:

Four times a year *on your regular collection day*, you can leave out up to seven extra bags, bundles, boxes or garbage cans in addition to your regular garbage cart (see the clean-up schedule at right).

The \$15.11 per month basic service fee for garbage services (which includes 32-gallon trash, 64-gallon mixed recyclables and 96-gallon yard waste containers) is collected with annual property taxes. Residents can pay an additional fee directly to CMC if they want extra or larger containers, or pick up and return of containers—please call CMC at 384-5000.



Pebble Beach Community Services District
3101 Forest Lake Road
Pebble Beach, CA 93953
831/373-1274
www.pbcasd.org

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Meet the staff

From his desk at the District, **Maintenance Supervisor David Drewien** uses state-of-the-art technology to monitor Pebble Beach's eight sewage pump stations and help ensure a safe, clean Forest and ocean. Dave continues a family tradition of excellence in the industry: his father worked for 33 years at Carmel Area Wastewater District. "The best part of my job is our great crew," said David. "We have some very dedicated people here. . . everybody pulls together and works as a team."



Maintenance Supervisor Dave Drewien (left) and his crew are at your service 24 hours a day for sewage back-ups. Also shown is Maintenance Technician Kelvin Ellison.

During his 24 years of service, Dave has committed to memory a working knowledge of the Forest's 77 miles of sewer line—a great asset for the District. Over the years he's seen the staff double in size and learned how to operate increasingly sophisticated equipment. Dave, who coaches his grandson's baseball team, lives in Carmel Valley with his wife Carol and their cat "Buck." They have three children and four grandchildren.

Clean out your garage and closets!

Quarterly Clean-up Garbage pick-up Schedule

January 8-12, 2007
April 2-6, 2007
July 9-13, 2007
October 1-5, 2007

On your regular collection day during Clean-up Weeks you can leave out up to seven additional bags, bundles or boxes for pick-up. Please secure trash and place it curbside with your regular garbage by 7:00 a.m.